



volunteer
services

WGH VOLUNTEER PROGRAM

Frequently Asked Questions

2022

What is the VolunTEEN program?

This VolunTEEN program has been developed in an effort to increase:

- meaningful volunteer opportunities at Whitehorse General Hospital for youth aged 15-18; and
- provide learning opportunities for high school students interested in pursuing a career in healthcare.

The program includes two separate streams:

1. VolunTEENS participate in a variety of roles that support our patients, visitors and staff.
2. VolunTEEN leads are provided with additional opportunities to learn and grow leadership skills.

It is our hope that students who are accepted into the VolunTEEN program will be interested in returning as a lead in future years.

As the Volunteer Services teams gets to better know our VolunTEENS and their future fields of interest, we will do our best to connect them with “subject matter experts” in the hospital, who can provide guidance and answer questions they may have about their future career goals.

What would I be doing in the hospital?

Due to the COVID-19 pandemic, our program will look a little different this year. VolunTEENS will have an opportunity to work in the following roles:

Mobile Book Service – Library Cart Rounds

Reading helps pass the time while in the hospital. Recognizing the importance of providing a welcoming environment for patients and families, Mobile Book Service Volunteer provides a convenient free book, magazine and newspaper service to patients, families and visitors at WGH, allowing them to choose from a host of reading materials complementing and enhancing the care provided by professional staff.

Information Desk Host

This position exists to create a warm, welcoming environment within the hospital. In this busy and dynamic role, volunteers give a friendly welcome to arriving patients and visitors while providing individual attention and assistance, information and directions to persons needing to access the hospital and its services.

VolunTEEN Leads

Leads will support and lead a cohort of VolunTEENS, but will also be provided with additional opportunities to learn and grow their leadership skills. This includes the chance to:

- Participate in recruitment and selection process

- Be provided with interview training and then will participate in interview process
- Supervise a cohort with support from Volunteer Services
- Participate in leadership development opportunities such as *train the trainer*
- Learn and develop report writing skills

What commitment is required of me?

The 2022 VolunTEEN program is scheduled to run from February – Mid-May, 2022. VolunTEENS will be required to commit to one 2 hour shift per week. VolunTEEN leads will be required to commit to one 2.5 hour shift per week.

VolunTEENS and VolunTEEN leads will be assigned the same day each week for the duration of the program and will not be able to switch after the program has started.

Please note: The VolunTEEN program **will not** be running over Spring Break (March 7-18, 2022).

Why Should I apply?

VolunTEENS and leads will be provided with an opportunity to:

- give back to their community by making each day brighter for hospital patients, staff and visitors;
- gain valuable experience in a healthcare setting; and
- work with a like-minded group of students.

Program participants pursuing a career in healthcare will be eligible to apply for a bursary upon successful completion of 15 week program. This will include the completion of an application and essay, details of which will be provided closer to the end of the program.

How can I apply?

Applications will be available December 1, 2021 through high school Guidance Counselors/Career Path Teachers. Completed applications will then be submitted to the selection committee at Whitehorse General Hospital.

Please note that preference will be given to those student pursuing a career in healthcare. For the 2022 program, preference will be given to Grade 12 students, who will not be able to participate in this program in future years.

Applicants not accepted into this year's VolunTEEN program will be considered for WGH's regular Volunteer program, if they are interested.

Are there any special application requirements I should be aware of?

YES! VolunTEENs participants must complete an application to our program, which includes:

- Application Form
- Reference Form
- Criminal Record Check – Vulnerable Sector
- TB Clearance
- Immunization Record including:
 - Proof of two (2) vaccinations against COVID-19
 - Proof of 2021-22 Influenza vaccination

What are the important dates I should know about?

December 1, 2021	Applications are available through high school guidance counselors and career path teachers.
January 7, 2022	Completed applications must be submitted to high school school guidance counselors and career path teachers.
January 17-21, 2022	Interviews completed and successful candidates notified.
January 29, 2022	Full day, in-person mandatory orientation session

I need more information, who do I contact?

We will be holding an information session by Zoom for students and their parents/guardians on **Wednesday, December 15 at 7:00 p.m.**

If you wish to attend this info session, please register by emailing Gwen.Ross@wgh.yk.ca